THE GOOD PARTNER HEALTH CHECK

A tool for reflective or reciprocal evaluation

This tool is designed to give a quick assessment of whether a partner organisation is following the principles of good partnering. It divides the three core principles of partnering (outlined on page 2) into 12 statements describing partnership behaviour. Respondents can then indicate the extent to which they agree or disagree with each statement in relation to the partner under review.

The tool is intended to be used in an assessment of one partner’s behaviour rather than of a partnership as a whole. It can be used reflectively as a means of self-assessment - either on the basis of individual responses or as part of a group review process. It can also be used reciprocally in a process where representatives from other partner organisations are invited to review partnership performance. This enables the views of partners to be compared and any divergence of opinion to be addressed as part of a commitment to improving partnership values and behaviour.
GOOD PRACTICE IN PARTNERING

Successful partnerships need the partners to share not only common objectives but also some core values about what makes a partnership work. Three key principles of partnering are Equity, Transparency and Mutual Benefit.

EQUITY

Equity is not equality – partnerships often bring together organisations with vastly different status, scope and resources. Equity is recognising that each partner has a vital contribution it brings to the table for which it should be valued and which earns it the right to have a respected voice in decision-making.

TRANSPARENCY

Openness and honesty in working relationships are pre-conditions of building trust between partners and a willingness to sustain the collaboration. Transparency is an essential first step towards creating an atmosphere of trust and of ensuring mutual accountability.

MUTUAL BENEFIT

Partnerships are based on shared risks and shared benefits. A healthy partnership will recognise that each partner needs to achieve specific benefits – over and above any common benefits - and will work towards this goal.
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For each of the following statements below, indicate the extent to which you agree or disagree with the statement. The scale ranges from 1 (Strongly Disagree) to 5 (Strongly Agree): you should always select one point on the line (i.e. do not indicate positions between the scores). If you do not feel strongly about the point or feel there is no evidence to guide your decision, select point 3 on the scale.

Partner to be reviewed:

1. The organisation respects its partners and is receptive to their views

   1                        2                             3                         4                          5
   Strongly Disagree       Strongly Agree

2. The partner does not seek to dominate the decision-making process

   1                        2                             3                         4                          5

3. The partner abides by agreed protocols on communication and decision-making

   1                        2                             3                         4                          5

4. The main contact point is clearly identified and accessible

   1                        2                             3                         4                          5
5. The partner responds in a timely manner to requests for information

6. The partner communicates in an open and honest way

7. There is a clear accountability for the partner’s actions and decisions

8. The partner regularly attends and plays an active role in partner meetings

9. It is clear what benefits the partner wishes to gain from the partnership

10. The partner shows respect for the specific needs and interests of each partner institution
11. The partner is prepared to be flexible in achieving common objectives

12. The partner fulfils its commitments to the partnership in a timely manner

Comment Box: add any comments here to explain, extend or complement your answers